**Sheetal Jawale**

425-698-9919 (sheetaljwl795@gmail.com)

A highly proficient full-stack engineer with experience in web development, unit testing, project management, and problem-solving. Expertise in front-end and back-end technologies, including HTML/CSS, JavaScript/jQuery, Responsive Design, Bootstrap, Node.js, Express.js, React.js, MongoDB, MySQL, API Design, Git, and Progressive Web Applications.

**EXPERIENCE**

**June ’18 – Present Software Quality Assurance Analyst, Costco Wholesale Issaquah, WA**

**Project: Vaughan Bakery Plant**

Leading software quality testing of receiving, shipping, inventory, scheduling, and quality control modules of VaughanBakery Plant MES, enabling process automation from receiving raw material, storing and managing inventory, producing finished products, and shipping them to Costco warehouses.

* Planning and implementing sprint cycles and executing deployment-related processes for them
* Acting scrum master, including resource planning, onboarding, and training new team members
* Reporting and tracking of defects in HP ALM Monito, resulting in defect resolution and retesting

**Project: JDA WMS CWI**

* Created inbound and outbound PO in AS400 and worked on inbound, work order and flows in JDA application, and ran SQL queries in iSeries to check the integration of the data
* Created the test plan and test cases for Regression and new Functional testing
* Integration testing for JDA PO, Item, location, vendor

**Dec 2014 – June 2018 Senior Quality Assurance Engineer, ACCENTURE Seattle, WA**

Led functional and integration teams in defining the test strategy, design and execution of test cases. Started as an Associate QA Engineer and was promoted twice to QA Engineer and Senior QA Engineer.

**Senior Quality Assurance Engineer (Nov 2016 – Date) Client: T-Mobile**

Worked as QA Engineer on T-Mobile’s new platform creating Omni channel experience resulting in enhanced revenue generating capabilities, improved cost structure, and innovative high-velocity service delivery. Applied continuous integration tools of Jenkin and Git to run the automated test scripts for API and UI scenarios. Key responsibilities included:

* Requirement analysis, writing test cases, executing test cases, logging defects, and preparing test reports
* Conducting formal and informal product design reviews throughout the software development lifecycle to provide input on functional requirements, product designs, schedules, and potential issues
* Testing UI, API, and HTML for the web application; Testing Microservices API response using Postman Tool; Performing E2E regression and smoke testing; Executing automated scripts using Jenkin and Git
* Delivering in-depth demos of new functionalities and screens to client’s product owners and HTML teams
* Maintaining JIRA Confluence page for data, using Oracle SQL query to get the data from the database

**Software Development Engineer in Test (Feb 2016 – Oct 2016) Client: T-Mobile**

Worked as SDET using agile development framework for front-end web application / eServices initiative. The initiative transformed how T-Mobile sells services and manages customer relationships – the key enabler for its “Un-carrier” program success.

* Analyzed target applications under test to derive effective automated test scenarios, developed and executed test scripts, analyzed test results, and reported discovered defects
* Developed automated test scripts in Python using Selenium Web Driver, SoapUI, and Robot Framework
* Developed test sets that ensured functional coverage and application compatibility across multiple browsers, operating systems, and mobile devices
* Applied DevOps and Jenkin’s Continuous Integration methodologies that improved product quality
* Coordinated with cross-functional and offshore teams on daily basis that improved team’s productivity
* Prepared weekly status report for the stakeholders about the overall progress in the sprint

**UAT and E2E Tester (Aug 2015 – Jan 2016) Client: T-Mobile** Worked as UAT and E2E Tester for the ePlatform implementation project. The new platform helped T-Mobile transform as the market leader with differentiated customer experiences across all channels with enhanced revenue generating capabilities, improved cost structure, and innovative high-velocity service delivery.

* Worked directly with product managers and software engineers to understand technical and functional system requirements, use cases, and performance considerations.
* Delivered in-depth demos of new functionalities to client’s product owners and HTML teams
* Executed detailed performance tests for various mobiles, tablets, and various other computing devices
* Focused on system-level testing and business workflows; Performed E2E regression and smoke testing
* Coordinated with development, scrum, and offshore teams that ensured the project completion on time

**Agile Functional Tester (Jan 2015 – Jul 2015) Client: JP Morgan Chase**

Tested a new Java-based website that improved customer experience and security. The project was completed in a record time because of agile methodology, Cloud-based tools, and strong collaboration among the Testing, Scrum, and Development teams.

* Developed Test strategy, Test cases, and Test execution plan for new user features and security upgrades
* Performed Functional, Integration, Smoke, Regression, Black Box, Mobile App, and UAT testing for new features and product fixes
* Identified, reported, and logged over 150 issues into a JIRA; Coordinated with Scrum and Development teams for the faster resolutions of those issues
* Used Admin tool for generating user data for testing Security and Legal requirements; Used virtual machines for testing browsers interoperability
* Reported the project status to management teams; Interacted with the offshore team on a daily basis
* Went above and beyond to help other teams after finishing my team’s primary testing responsibilities

**May 2013 – Nov 2014 Software Test Engineer BELLEVUE COLLEGE, Bellevue, WA**

Performed Component, System, and Integration testing for “Twitter”-like social media website called BC Yips used to bolster internal communication within the Bellevue College community using both automated and manual testing.

* Developed test cases for Compatibility test, User Integration test, Accessibility test, Configuration test, Performance test, Regression test, Security test, and UAT
* Followed the iterative pattern of agile methodology and waterfall as needed during the course of each iteration of program
* Excelled in finding, documenting, and reporting bugs, errors, interoperability flaws and other issues within proprietary software applications

**Technology Proficiencies**

**Testing Tools:**

• Selenium Suite (IDE, Server, Remote Control, Grid)

* JIRA Agile Suite (JIRA Agile, Confluence, Zephyr for JIRA, Bamboo)
* AS 400
* Iseries
* RALLY Enterprise Test Management Suite
* Postman for API Testing
* HP ALM (Application Life Cycle Management)

**Languages & Frameworks:**

* C# (Knowledge)
* Python
* Jenkins
* SQL

**Education and Qualification:**

STE:Software Test Engineering, Bellevue College – Bellevue, WA

MBA: Specialization in Personnel Management, University of Pune – Pune, India

B.Com:Specialization in Computer Applications, University of Pune – Pune, India

Certifications: Scaled Agile Framework (SAFe) Practitioner, TOSCA Automation Engineer

**Technical Skills**

* Proficient in system, functional, regression testing of client/server and Web-based applications, Mobile testing, Manufacturing Tools, MES Simatic (Siemens)IT, AS 400, iSeries
* Extensive knowledge in all phases of the Software Development Life Cycle (SDLC)
* Expertise in Manual Testing/mobile application testing for ios, Android (Mobile) applications, client-server applications, and cloud applications.
* Experienced in software testing, including the development of test cases and test scripts using python and selenium
* Strong analytical and QA/testing skills, capacity for work, and diagnostic ability
* Experience in Software Testing and Web services API Testing,
* In-depth knowledge of all QA phases which include manual, functional, system, integration and end-to-end testing
* Trained with Power BI and Azure DevOps